

# Clinical Intern Program Informational Packet

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# Pharmacy Purpose & Commitments

## LMH Health Purpose

To be a partner for lifelong health

## LMH Health Pharmacy Purpose

To be a partner for lifelong health, the pharmacy team strives to deliver direct, patient-centered care to optimize the safe, effective and efficient use of medications in all settings.

## Pharmacy Commitments guided by LMH Health Cultural Beliefs

**Patient First** | Provide direct, patient-centered care in all settings

**Better Together** | Collaborate with the healthcare team to optimize therapeutic outcomes

**Listen/Speak Up** | Build a culture of accountability and develop the skillset to have crucial conversations

**Innovate!** | Remain agile and flexible to adapt to change

**Own It/Solve It** | Promote transparency and “Just Culture”

**In Joy** | Celebrate milestones as a team and express our gratitude with collaborating partners

**Rx Extras** | Emphasize the educational development of all members of the pharmacy team

**Rx Extras** | Advance public health through involvement in local, state, national organizations

# Clinical Intern Program

## Mission Statement

To provide our students with experiences that promote both clinical and professional development in the practice of pharmacy. Additionally, to expose our students to a variety of opportunities that will assist them in the practical application of their knowledge base and prepare them to be successful pharmacists and residency candidates.

## Clinical Intern Program Structure

Program Timeline	
<b>Pharmacy Intern I</b>	<p>Pharmacy Intern I is the intern position for first (P1) and second (P2) year interns. P1 intern training takes place the summer prior to P1 year, requiring a 40hr/week commitment for 6 to 9 weeks. This role is primarily responsible for the preparation and delivery of medications throughout the health-system, compounding IV medications, and triaging phone calls and questions from the healthcare team.</p> <p>P2 Interns train over the summer months in the LMH Health System Pharmacy. In addition to the technical responsibilities established in P1 year, this role is primarily responsible for staffing the outpatient pharmacy and dispensing medications to employees and discharging patients. The interns start to develop counseling skills via direct patient care.</p>
<b>Pharmacy Intern II</b>	<p>Pharmacy Intern II is the intern position for third (P3) and fourth (P4) year interns who have successfully completed the first two years of the program, tech-check-tech certification, and are ready to transition to a clinical role of patient care.</p> <p>These Interns staff the clinical shifts to assist the pharmacist with direct patient care by performing bedside medication histories, therapeutic drug monitoring, discharge counseling and more!</p>

Goals	
<b>P1 Goals</b>	<p>Develop the necessary technical skills to maintain pharmacy operations in collaboration with the pharmacy team.</p> <p>Develop an understanding of the workflow within the pharmacy and throughout the health-system, as well as the role of the pharmacist within the healthcare team.</p>
<b>P2 Goals</b>	<p>Develop the necessary technical skills to maintain pharmacy operations in the Health System Pharmacy in collaboration with the pharmacy team.</p> <p>Complete necessary shadowing and competencies to transition from student technician to clinical intern.</p> <p>Obtain tech-check-tech certification</p>
<b>P3 Goals</b>	<p>Refine patient care communication, clinical judgement, and mentoring capabilities.</p>

	Develop self-directed learning habits when providing clinical care for patients with feedback from preceptors.
<b>P4 Goals</b>	<p>Expand clinical knowledge and decision making</p> <p>Improve communication skills with patients and providers</p> <p>Mentor the P1-P3 interns</p>

<b>Learning Experiences Opportunities</b>	
<b>Shadowing</b>	There are various opportunities throughout the program to shadow pharmacists and experience direct patient care and the value of collaboration among a healthcare team. There are also opportunities to shadow current clinical interns and residents to see the role of the learners within the healthcare team.
<b>Leadership</b>	<p>Interns are encouraged to pursue leadership opportunities and participate in pharmacy organizations at the university, local, state and national level.</p> <p>The Chief Intern position is a one-year, peer-nominated honor held by a P3. This intern has additional responsibilities, including the management of the intern schedule, meeting coordination and maintenance of clear communication among the Interns, Intern Coordinators, and pharmacy staff.</p>
<b>Mentor Program</b>	P1 interns select a pharmacist to develop a mentorship relationship. This experience allows interns to gain invaluable professional and personal guidance from their mentor. The interns are encouraged to meet once a semester and discuss academics, pharmacy organizations, community involvement, professional and personal development, residency and career preparation and more!
<b>Quality Improvement</b>	Interns are encouraged to assist or lead quality improvement projects during their time at LMH Health. Involvement ranges from data collection to leading a project from the beginning to the end. Project involvement includes the dissemination of knowledge throughout the health-system, as well as state and national pharmacy conferences, and quality assurance follow-up.

## FAQs

### **What year of pharmacy school do you hire interns?**

- LMH Health pharmacy hires interns from the incoming P1. Due to the progressive nature of the intern program, the interns start their training the summer before their P1 year and complete the program upon graduation from pharmacy school.

### **What are the staffing requirements for interns?**

- Interns may work anywhere from 6-40 hours per week. This will vary between the summer and school year, and from semester to semester. The minimum agreed hours for students is approximately 20 hours every two weeks.

### **What are the licensing requirements?**

- LMH Health will assist interns in registering with the State of Kansas Board of Pharmacy and obtaining a technician license prior to beginning initial training. The University of Kansas School of Pharmacy will assist interns with transferring their technician license to an intern license once school begins.

### **What are the requirements for school breaks (Winter Break, Summer, Spring Break)?**

- Interns are responsible for covering all of the intern shifts throughout the entire year. This includes spring break, summer break, winter break and holidays.
- Time is certainly allowed for vacations and other events, but there is an expectation that interns will be able and willing to work as a team to cover all the shifts over each break.

### **What are the requirements for P4 interns to work during their rotation year?**

- P4 interns are expected to maintain the minimum agreed hours of approximately 20 hours every two weeks. It is the responsibility of the P4 to work with the chief intern to schedule around rotations.

# Application Checklist

## Intern Application

- Eligibility Requirements:
  - Acceptance into the University of Kansas School of Pharmacy.
  - Entering P1 year of pharmacy school August 2024.
- Applications will be available starting February 26<sup>th</sup>, 2024.

## Required Application Material

- Complete [application](#)
  - Link takes you to the LMH Health careers page, select gray “Pharmacy” box to begin.
  - Position is titled “Pharmacy Intern I”
- Letter of Intent
- CV/Resume
- 1 Letter of Recommendation
  - Previous employer preferred
  - College professor or supervisor of volunteer work acceptable

## Interviews

- Application Deadline: Friday, March 29<sup>th</sup>
- Interviews: Thursday, April 11<sup>th</sup> and Friday, April 12<sup>th</sup>

## Anticipated Start Date

- End of May/Beginning of June 2024

## Contact Us

- Please email us with any questions related to the intern program

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